

FAQ's

Q: When will we know what camp we are going to?

A: Approximately 5 - 7 days before your departure date, you will receive an email from the Volunteer Coordinator – Puerto Rico who will send you a welcome letter, lodging information, scope of work/project, itinerary and invoice.

Q: How much money should we bring?

A: There are no additional costs outside of what is stated on your invoice except for gas which is costing approximately \$100/van/wk. Most gas stations take credit cards as well as most businesses. The only other costs would be for eating at restaurants or shopping for gifts etc.

Q: What equipment/supplies should we bring?

A: All equipment and supplies to complete the work assignment will be provided. It is recommended if you would like to donate or purchase supplies/equipment you wait to do so when you arrive to Puerto Rico which has all the big box stores, e.g. Home Depot, Walmart, and Freight Harbor. All teams should bring their own safety equipment: gloves, safety glasses, knee pads and N-95 dust masks. Some teams have reported bringing their own drills (hammer, cordless, impact), grinding wheels, drill bits, batteries & chargers helpful.

Q: How or when do we make payment?

A: You will receive an invoice via an email from the Volunteer Coordinator – Puerto Rico (approximately 5 – 7 days before departure). A check should be brought with you, made out to ReHace, Inc. and can be given to the driver or host/hostess. They will be able to give you a receipt.

Q: Should we bring air mattresses?

A: All camps have bunk beds. Please bring twin size sheets and pillows unless directed otherwise. If your team is lodged in the Los Angeles Camp – Carolina, then you DO NOT need to bring your own linen or pillows.

Q: Are there laundry facilities?

A: There are no laundry facilities in any of the camps or in nearby neighborhoods. There are sinks in the bathroom if you need to wash something out by hand; you may want to bring a small bottle of dishwashing/laundry liquid.

Q: Are there required vaccinations?

A: To date, there are no required vaccinations. We suggest everyone have a current tetanus shot.

Q: Is there internet or Wi-Fi available in the camps?

A: There is no steady internet or Wi-Fi in any of the camps.

Q: Team size recommendation? 12 ppl. maximum

A: The MCPR (Methodist Church of Puerto Rico) can logistically accommodate approximately 4 teams of 12 people per week (total of 48 volunteers). Please note all teams will be divided into work teams of 4 people. For example if you have 12 ppl., you will be divided into 3 work-site groups. Each work site group will require a car/van to get to their work location and a translator.

Q: What is the best day/cheaper flights?

A: Many of the teams have reported they were able to find cheaper flights on Thursdays.

Q: How long are the trips?

A: The MCPR has suggested all trips be 7-8 days long and no travel on Sundays.

Q: What should we wear, while in Puerto Rico?

A: Pack light. I suggest working in the same pants all week (yes, they will be very dirty) and then a few T-Shirts. Remember you will be given a T-Shirt upon arrival as well. The MCPR requires long pants at the work-sites. The only "nice" clothes you will need is when you go to church and sightseeing. Also bring comfortable shoes.

Q: I have gluten-free team members, can the MCPR accommodate this special diet?

A: No. Unfortunately the MCPR cannot accommodate gluten free dietary restrictions. They do serve food that can be consumed by those who require gluten free but they are not able to provide complete gluten free meals. Team members who are gluten-free and plan to serve should bring their own food or purchase food while in Puerto Rico.

Q: Can we have youth on our team?

A: To date, the MCPR requires team members are 18 years of age or older. Drivers must be 25 yrs. or older.

Q: Can any of the sites accommodate anyone with a C-Pap?

A: No. Per the MCPR, none of the sites can accommodate electrically assisted medical devices. Also the sleeping quarters are very snug and the machines tend to make noise which can inhibit others from getting a good night's sleep.

PLEASE READ THE ENTIRE VOLUNTEER GUIDELINES FOR COMPLETE INFORMATION